

CedarCrestone completes Onsite/Remote Upgrade for PeopleSoft Financials 7.5 to 8.8 On Time and On Budget

BACKGROUND

The City of Ontario is located 35 miles east of Los Angeles. Considered one of Southern California's fastest growing cities for the past 25 years, it is called home by 170,373 people. The City carries a \$300 million budget annually.

To increase functionality in their financial processes, CedarCrestone performed a Fit/Gap Analysis for the upgrade to PeopleSoft Financials 8.8 that included a functional review, as well as a technical assessment. CedarCrestone was able to lead the City of Ontario through a successful upgrade, which included upgrading PeopleSoft 7.5 General Ledger, Accounts Payable, Purchasing, Accounts Receivable, Billing, and Asset Management to PeopleSoft 8.8.

CHALLENGES

To add significant value to its financial-related operations through the upgrade process, the City of Ontario, California needed an experienced upgrade partner that could take advantage of new features and functionality within PeopleSoft 8.8 and eliminate any current customizations.

In 2005, the City awarded CedarCrestone with the opportunity to upgrade their current PeopleSoft Financials environment. In most cases, an upgrade is either done onsite or remotely; for this project, a combination of both was needed in order to successfully meet the City of Ontario's business requirements. The upgrade services were done remotely with CedarCrestone holding responsibility for the technical upgrade. In addition, CedarCrestone provided the City with onsite resources, such as a full-time functional lead and an onsite technical developer providing support throughout the project. This approach allowed the City to re-allocate its Oracle DBAs to other aspects of the upgrade or to other projects, rather than having them dedicated to the technical upgrade tasks. Involved with the upgrade was also the implementation of PeopleSoft Requisitioning functionality in the Purchasing module.

Increased Functionality leads to Decreased Workload

The City of Ontario's departments had been faced with some challenges in the past due to the limited functionality of PeopleSoft 7.5. On a basic level PeopleSoft 8.8 allows end users to have internet-based access to PeopleSoft applications. In the past, end users had to input requisitions to the Purchasing office using paper; however, with the implementation of PeopleSoft's requisition functionality,



Industry	Public Sector
Project	Upgrade of PeopleSoft 7.5 to 8.8 Financials
Modules	Commitment Control, General Ledger, Purchasing, Accounts Payable, Billing, Asset Management, Accounts Receivable
Services	Onsite/Remote Upgrade, Implementation, Post Production Support
Environment	Oracle/NT
Client since	2004

"The City of Ontario recently used CedarCrestone in its upgrade of PeopleSoft Financials (PeopleSoft 7.5 to PeopleSoft 8.8). The upgrade was very successful and we were very pleased with the highly qualified and professional team CedarCrestone brought to the project. We were able to leverage a combination of on-site and remote support through the process. The CedarCrestone staff are very knowledgeable, easy to work with and reliable. But most importantly they delivered an on-time, on-budget successful solution to meet our needs."

Elliott Ellsworth
Information Technology Director



end users will now be able to electronically enter their requisitions through the system resulting in an accelerated direct delivery of those to the Purchasing office. This will not only eliminate duplicate processing, but also enable the decentralization of online requisition processing. As a result of the implementation, the Purchasing department will soon have more time to perform other tasks.

The upgrade of PeopleSoft Commitment Control 7.5 to 8.8 was another aspect of the overall upgrade for the City of Ontario. While all of the existing 7.5 functionality still existed in PeopleSoft 8.8, there were major changes in the data structures, configuration requirements, data

entry, security, and processing in the Commitment Processing module. When all was complete, the City was able to perform budgeting processes at an accelerated speed, resulting in less overtime for employees.

Ideal Placement for the Future

After a successful upgrade of PeopleSoft Financials 7.5 to 8.8, the City of Ontario has decided to wait before making any more changes in their PeopleSoft environment. Due to this upgrade, the City is now strategically placed if, in the future, they decide to transition to Oracle's Project Fusion.

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About CedarCrestone

CedarCrestone delivers real client success by providing consulting, technology, and managed services for the deployment, management, and optimization of Oracle applications and technology applications.