

CedarCrestone Successfully Upgrades the New York State OSC's PeopleSoft HRMS and Payroll On-time and On-Budget

BACKGROUND

The New York State Office of the State Comptroller's (OSC) Bureau of State Payroll Services is part of the Division of Payroll and Revenue Services (PARS). OSC is responsible for more than 250,000 active employees who are paid on two different bi-weekly payroll cycles and one monthly payroll cycle. OSC handles approximately \$12 billion dollars for the State's annual payroll and is responsible for more than 325,000 W-2s. OSC works with 450 state agencies and entities, 46 unions representing 110 bargaining units and 7 different retirement systems.

PeopleSoft HRMS (Payroll) v8.3 Design/Upgrade

CedarCrestone was contracted to perform the upgrade of the PeopleSoft Payroll system from version 7.02 to 8.3. CedarCrestone provided the experienced, knowledgeable Project Management, Analytical, Integrator/Upgrader, Application Development, and Production Support functions for this project. CedarCrestone managed teams of Functional and Technical resources for the Upgrade project, in a collaborative environment that involved several OSC divisions and 2 other consulting firms.

CedarCrestone designed and implemented the new PeopleSoft application to maintain maximum security and privacy of the payroll data in conjunction with OSC's effort to implement a new, web-based infrastructure and security platform. CedarCrestone collaborated with OSC to plan and execute the change management services and end user training required for a successful go-live with a system of this size and complexity. CedarCrestone utilized the PeopleSoft End User Toolkit (EUT) to develop training materials and on-line help for OSC end-users.

CedarCrestone was responsible for developing a team structure that maximized communication and collaboration of all parties throughout the project. Knowledge transfer was an important aspect of CedarCrestone's successful involvement and was executed throughout all stages of the project and continued through the initial 5-month post-production support period.

Post-Upgrade and Production Support Services

After the successful completion of the upgrade and post-production support period CedarCrestone entered into a new contract with New York State Office of the State Comptroller. Under this new contract, CedarCrestone was engaged to



Industry	Government
Modules	HRMS, Payroll
Project	CedarCrestone Upgraded PeopleSoft Payroll to 8.3
Environment	IBM RS/6000 Oracle v8.1.7.3
Client since	2001

"The collaborative effort between OSC and CedarCrestone ensured that OSC is well prepared to maintain the upgraded system, which is the first major application to be accessed via the new OSC e-Government Web site."

Dan Berry

Assistant Comptroller for Payroll and Revenue Services

"Thanks to OSC employees and CedarCrestone who had a 'passion for accuracy' and worked as a team, sometimes around the clock, to complete this major endeavor."

Robin Rabii

Director of Payroll and Revenue Services



provide project management, functional, and technical support services for a series of Post-Upgrade projects and on-going production support services. The list of projects includes developing an Automated Interface to facilitate the receipt and processing of NYS Agency transactions, completing a Portal Security Strategy, and performing an HCM upgrade assessment weighing alternatives and recommending an approach.

CedarCrestone: Turning Software into Solutions

Analyze • Strategize • Design • Implement • Deploy • Upgrade • Manage • Optimize • Host

contact@CedarCrestone.com
866.827.3786

About CedarCrestone

CedarCrestone delivers real client success by providing consulting, technology, and managed services for the deployment, management, and optimization of Oracle applications and technology.